Ichchhakamana Rural Municipality
Kusintas, Chitwan
Cursiculum Fri IT offices Examination

# Written MCQ (50 Marks) 1 Hour

## 1. Computer Fundamentals (4 Marks)

- 1.1. Introduction, Characteristics, Types and Applications of Computer
- 1.2. Overview of a computer system:-
  - 1.2.1. Hardware: Input Unit, CPU and Output Unit, and Storage devices
  - 1.2.2. Software:- Definition and types of Software
- 1.3. Introduction to ASCII, Unicode standards and font types
- 1.4. Basic electronics and communication
  - 1.4.1.Difference between vacuum tube and semiconductor
  - 1.4.2. Basic concept of integrated circuits and its use
  - 1.4.3. Communication System: definition, types, and elements of communication system
- 1.5. Smart phone, tablets and computing devices

# 2. System Analysis and Design (4 Marks)

- 2.1. Definition of the System, System Owner, System User, System Designers and system Builders, System Analysts, Variations on the System Analyst title, System life Cycle
- System Design Environment: Development Process, Management Process, System Structure, Basic Component of Computer based Information System, Personal/ Centralized/Distribution System
- 2.3. Concept formations: Introduction, Finding the Problem, Evaluating the Proposal, Technical Feasibility, Operational Feasibility, Economic Feasibility.
- 2.4. Requirements analysis: Representing System Analysis Model, Requirement Model, Design Model
- 2.5. Development Process: Design Method
- Entity Relationship Diagram (E-R Diagram): Notations, Entities: Strong Entities, Weak Entities, Attributes: Simple and Composite, Single Valued and Multiple Valued, Null and Derived Attribute
- 2.7. Relationship Sets: Degree of Relationship and Cardinality Relationship, Specialization, Generalization, Aggregation
- 2.8. Data Flow Diagrams (DFDs): Introductions, Data flow Diagram, Symbol, Files or data store, External entities, Data flows
- Describing System by Data Flow Diagram: Context diagram, Top level DFD, Expansion Level DFD, Conversions of Data
- 2.10. Modeling: Use Case Diagram, State Diagram, Event Flow Diagram.
- 2.11. Documentation: Automatic and Manual System

## 3. Operating System (4 Marks)

- 3.1. Definition, Development, and Functions of Operating Systems
- 3.2. Basic components of the Operating Systems, Information Storage, and Management Systems
- 3.3. Disk Allocation and Scheduling Methods, Basic Memory Management strategies, Virtual Memory Management Techniques, Define a Process and features of the Process Management System
- 3.4. Features of Process Scheduling; List the features of Inter-Process Communication and Deadlocks

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- 3.5. Concepts of Parallel and Distributed Processing, Identify Security Threats to Operating Systems
- 3.6. Virtualization and cloud computing
- 3.7. Basic components Windows Operation System, Users, Role, Disk Management, Device Management

# 4. Networking (4 Marks)

- 4.1. Basic Network Theory: Network Definition, Network Models, Connectivity, Network Addressing.
- 4.2. Network Connectivity: Data Package, Establishing a Connection, Reliable Delivery, Network Connectivity, Noise Control, Building Codes, Connection Devices
- 4.3. Advanced Network Theory: OSI model, Ethernet, Network Resources, Token ring, FDDI, Wireless Networking
- 4.4. Common Network Protocols: Families of Protocols, NetBEUI, Bridge and Switches, TCP/IP Protocol, Building TCP/IP Network, TCP/IP Suite
- 4.5. TCP/IP Services: Dynamic Host Configuration Protocol, DNS Name Resolution, NetBIOS support, SNMP, TCP/IP Utilities, FTP
- 4.6. Network LAN Infrastructure: LAN Protocols on a Network, IP Routing, IP Routing Tables, Router Discovery Protocols, Data Movement in a Routed Network, Virtual LANs (VLANS)
- 4.7. Network WAN Infrastructure: WAN Environment, Wan Transmission Technologies, Wan Connectivity Devices, Voice Over Data Services
- 4.8. Remote Networking: Remote Networking, Remote Access protocols, VPN Technologies
- 4.9. Computer Security: Computer Virus, Worm, Trojan Horse
- 4.10. Network Security: Introduction, Virus Protection, Local Security, Network Access, Internet Security
- 4.11. Disaster Recovery: Need for Disaster Recovery, Disaster Recovery plan, Data backup, Fault Tolerance
- 4.12. Advanced Data Storage Techniques: Enterprise Data Storage, Clustering, Network Attached Storage, Storage Area Networks

## 5. Computer Architecture (4 Marks)

- 5.1. Basic Structures: sequential circuits, design procedure, state table and state diagram, Von Neumann / Harvard architecture, RISC/CISC architecture
- 5.2. Addressing methods and programs, representation of data, arithmetic operations, basic operational concepts, bus structures, instruction, cycle and excitation cycle
- 5.3. Processing Unit: instruction formats, arithmetic and logical instruction
- 5.4. Addressing modes
- 5.5. Input Output Organization : I/O programming , memory mapped I/O, basic interrupt system, DMA
- 5.6. Memory Systems

## 6. Database Management System (6 Marks)

- 6.1. Introduction, A Database Model, Relational Database Model, Integrity, RDBMS
- 6.2. SQL and Embedded SQL
- 6.3. Sub Queries, Join Queries
- 6.4. Creating Views and Controlling User Access

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- 6.5. Using Set Operators, Datetime Function
- 6.6. Database Design: Logical Design, Conceptual Design, Mapping Conceptual to Logical, Pragmatic issues, Physical Design, Integrity and Correctness, Relational Algebra, Relational Calculus
- 6.7. Normalization
- 6.8. Architecture of DBMS: Client-server, Open Architectures, Transaction Processing, Multi-User & Concurrency, and Backup & Recovery Database
- 6.9. Basic Concept of major RDBMS products: Oracle, My SQL, SQL Server, and other **Databases**

# 7. Application Package (6 Marks)

- 7.1. Word Processing
  - 7.1.1. Concept of Word Processing
  - 7.1.2. Creating, Saving and Opening the documents
  - 7.1.3. Editing and formatting document: copying, moving, deleting, finding and replacing text; Bullets and Numbering; Tables, Borders and Shadings; Indentation and Tab Setting; Columns, Header, Footer, Page Numbers; References, Footnotes, and Endnotes; Page break and Section break; Graphics, Pictures, Charts, Word Art, Symbols &Organization Chart
  - 7.1.4. AutoCorrect, Spelling and Grammar Checking, and Thesaurus
  - 7.1.5. Mail Merge
  - 7.1.6. Document security
  - 7.1.7. Document previewing and printing
- 7.2. Spreadsheet
  - 7.2.1. Concept of Electronic Spreadsheet
  - 7.2.2. Creating, Opening and Saving Work Book
  - 7.2.3. Editing, Copying, Moving, Deleting Cells/Rows/Columns/Range/Worksheets
  - 7.2.4. Formatting (Cells, Rows, Columns, Worksheets, etc.)
  - 7.2.5. Using Formula with Relative Cell and Absolute Cell Reference
  - 7.2.6. Using Functions
  - 7.2.7. Creating and editing Charts
  - 7.2.8. Inserting Header and Footer, Page Setting, Previewing and Printing
- 7.3. Presentation System
  - 7.3.1. Introduction to presentation applications
  - 7.3.2. Creating, Opening & Saving presentation
  - 7.3.3. Formatting Slides
  - 7.3.4. Slide Show and animation
  - 7.3.5. Inserting Built-in picture, Table, Chart, Graphs, and Organization Chart etc.
  - 7.3.6. Exporting and printing slides

# 8. Programming Concept and Data Structure (4 Marks)

- 8.1. Concept of Procedural Programming, Declarative Programming, Structural Programming and Object-Oriented Programming
- 8.2. Concept of Algorithm, Flowchart and Pseudo code
- 8.3. Concept of C programming, C++ Programming, JAVA Programming
- 8.4. Basic Concept of control, loop, array and function
- 8.5. Introduction of Data structure and Abstract data Type
- 8.6. Linear data structures, Lists, Linked Lists, Stacks, Queues
- 8.7. Recursive Algorithms



#### 8.8. Sorting Algorithms

# 9. Web Technology, Social Media and Video Conference (4 Marks)

- 9.1. Introduction to Web Page and Content Management System
- 9.2. Introduction to HTML
- 9.3. HTML document
  - 9.3.1. HTML Tags
  - 9.3.2. Working with Text, Hyperlinks, Images, Lists, Forms, Tables, Frames, etc.
- 9.4. Familiarity with Cascading Style Sheet, Rich Site Summary and social networking
- 9.5. Concept of Web server and Proxy server
- 9.6. Use of Social Media in governance
  - 9.6.1. Introduction to Social Media
  - 9.6.2. Social Media Platforms
  - 9.6.3. Applications in government organizations
  - 9.6.4. Operating and Managing Social Media
- 9.7. Use of Video Conference tools (Zoom, Meet, Team, etc.)

## 10. Cyber Security (4 Marks)

- 10.1. Introduction to Cyber Security
- 10.2. Common security threats: Social engineering; Distributed Denial of Services; Malwares: Phishing, Spyware, Viruses, Worms, Trojans, etc.
- 10.3. Identity and Access Management
  - 10.4. Security Engineering: Firewalls, Router/switch security, IDS and IPS, Email Filtering, Vulnerability Scanning, Host based Security tools (use of antivirus software)
  - 10.5. Cryptography: Encryption and decryption; Hashing; Digital Signature
  - 10.6. Application Security
  - 10.7. Business Continuity Planning
  - 10.8. Introduction to Security Standards: ISO 27001

## 11. Software Engineering (4 Marks)

- 11.1. Software Development Life Cycle; Software Process Model: Waterfall model, Prototyping model, Incremental model, Spiral model, Agile model, RAD model
- 11.2. Software Project management: Relationship to lifecycle, project planning, project control, project organization, risk management, cost models, configuration management, version control, quality assurance, metrics
- 11.3. Software requirements: Requirements analysis, analysis tools, requirements definition, requirements specification, static and dynamic specifications, requirements review
- 11.4. Software design: Design for reuse, design for change, design evaluation and validation
- 11.5. Implementation: Programming standards and procedures; modularity; Testing: unit testing, integration testing, regression testing, tools for testing
- 11.6. Maintenance: The maintenance problem, the nature of maintenance, planning for maintenance

## 12. Relevant Legislations and Institutions (2 Marks)

- 12.1. ICT Policy, 2072
- 12.2. Electronic Transaction Act, 2063
- 12.3. Information Technology Emergency Response Team (ITERT) Operation and





Management Directive, 2075
12.4. Government Website Development and Management Directive, 2078

# Practical (8 \* 5 = 40 Marks), 1.5 Hours

Unit	No. of task	N - 1
Computer Fundamentals (Windows OS)	NO. Of task	Marks
Networking (Cisco Packet Tracer)	2	10
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Database Management System (My-SQL)	2	10
Application Package (Microsoft Office Package)	1	- 10
Web Technology (Web design)		5
Tres recimiology (vveb design)	1	5

# देवनागरी Typing Skill Test का लागि निर्देशन:-

1. देवनागरी Typing Skill Test का लागि २०० शब्दहरुका एउटा Text दिइनेछ र देहाय अनुसार अंक प्रदान गरिनेछ:-

1	शुद्ध शब्द प्रति मिनेट (Correct Words/Minute)	पाउन अंक
	३.५ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	० अंक
	३.५ वा सा भन्दा बढी र ७ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	०.५० अंक
1	९ वा सा भन्दा बढी र १०.५ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	9.00 अंक
C	o.५ वा सा भन्दा बढी र १४ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	१.५० अंक
9	४ वा सा भन्दा बढी र १७.५ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	२.०० अंक
9	७.५ वा सा भन्दा बढी र २१ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	२.५० अंक
7	१९ वा सा भन्दा बढी र २४.५ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	३.०० अंक
2	४.५ वा सोभन्दा बढी र २८ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	३.५० अंक
२	द वा सोभन्दा बढी र ३१.५ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	४.०० अंक
3	१.५ वा सोभन्दा बढी र ३५ भन्दा कम शुद्ध शब्द प्रति मिनेट बापत	४.५० अंक
3	४ वा सोभन्दा बढी शुद्ध शब्द प्रति मिनेट बापत	५.०० अंक

2. देवनागरी Typing मा दिइएका Text लाइ आधार मानी टाइप गरेका Text सँग भिडाई चेक गरिनेछ । दिइएका देवनागरी Text मा उल्लेखित स्थान बमोजिम परीक्षार्थीहरुले आफनो Text मा Punctuation टाइप नगरेका पाइएमा त्यसका शब्दमा गणना गरिन छैन । देवनगरीको लागि युनिकोडमा समेत Type गर्न सिकेने छ । तत्पश्चात निम्न Formula प्रयोग गरी शुद्ध शब्द प्रति मिनेट(Correct words/minute) निकालिनेछ ।

# Formula:

शुद्ध शब्द प्रति मिनेट (Correct words/minute) = (Total words typed - Wrong words)
5

**Interview 10 Marks** 

Shanny James